



Go Green! Go Electronic!

We listened to your feedback and you now have the option to receive important updates from CIGNA via email. If you would like to receive information, such as this newsletter via email, go to www.cigna.com, **Health Professionals** in the **Customer Care** section. Then click on **'Go Green, Go Electronic'** under **Helpful Links**. Simply fill in some basic information to begin receiving email communications from CIGNA.

IMPORTANT NOTE: If you are a registered user of the CIGNA for Health Care Professionals (www.cignaforhcp.com) website, please check the **My Profile** page to make sure your information is accurate. If you are not a registered user, but would like to begin

For CIGNA Health Care Professionals

Featured Articles

[New Tools for CIGNA Plans](#) – CIGNA is creating tools to help provide greater visibility into cost, quality and simplified payment processes...

[Electronic Medicare Part A COBA Claims submitted to CIGNA](#) – CIGNA has participated in the Medicare Coordination of Benefits Agreement (COBA) process for Part B Medicare for many years...

[Electronic Transactions and ICD-10 Required Changes](#) – Department of Health and Human Service issued required changes...

[Medicare Offers Incentive Bonus for ePrescribing](#) – The Centers for Medicare and Medicaid Services (CMS) started paying a two percent bonus...

[New Enhancements to Electronic Remittance Advice \(ERA\)](#) – CIGNA continually strives to improve our systems and make it easier to work with us...

[CIGNA Medicare ICD-9 Coding Tips](#) – ICD-9 coding requirements can be overwhelming due to the level of specificity required...

using the CIGNA for Health Care Professionals website, go to www.cignaforhcp.com and click on 'Register Now'.

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[Newsletter – Print Version](#)

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Administrative Updates

[Modifier and Payment Policies](#) – CIGNA has developed a standardized approach to modifier application...

Health Advocacy

[Submitting Preventive Care Claims](#) – Most CIGNA plans cover the full cost of the preventive care services...

For Great-West Healthcare & CIGNA Health Care Professionals

Featured Articles

[Great-West Healthcare Integration News](#) – Learn about CIGNA and former Great-West Healthcare consolidation efforts...

[California Language Assistance Law](#) – California law requires health plans to provide Language Assistance Program (LAP) services...

[Free yourself from the phone and help improve efficiency](#) – CIGNA and Great-West Healthcare secure websites can help simplify administrative tasks...

[Sample EOP Available](#) – We created a sample Explanation of Payment (EOP) document to help clarify information you receive...

[Submit Corrected Claims Electronically](#) – EDI can help reduce paperwork, eliminate printing and mailing expenses and improve claim payment accuracy...

[Alternate Member Identifier \(AMI\)](#) – Keeping a covered individual's private health information secure is a priority and responsibility CIGNA takes very seriously...

[eCourses Make Online Learning Easy](#) –

See what many of your colleagues are already using...

[Dollars & Sense](#) – Five ways to help your patients lower their health care costs...

Administrative Updates

[Submitting Information Changes](#) – Have you made changes to your demographic information?

[Tools for Improving Claim Processing](#) – ClaimCheck is a code auditing software that can expedite accurate claim processing...

[Precertification of Coverage](#) – CIGNA continually reviews its precertification process and requirements...

[Reference Guides Available Online](#) – The CIGNA and former Great-West Healthcare reference guides available...

[Access the Network News Archives!](#) – Access the Network News archives...

At CIGNA, we are committed to providing you information that can help manage patient care more effectively, and reduce the complexity of doing business with us. You have received this educational/informational e-mail because you are a participating health care professional in the CIGNA network. If you have received this message in error, or would prefer not to receive this type of e-mail communication from CIGNA in the future, [click here](#). **This is a post-only email. Please do not reply to this message. NOTE: When opting out of these e-mail messages, future communications will be sent to you through an alternate communication method (i.e., fax or direct mail).**

Do you have an update to your demographic information? Visit www.signaforhcp.com to update your information online.

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